

If you are unhappy with our service

If you have a complaint about your adviser, or any financial advice you have received from your adviser, please contact us:

Quilter Financial Planning Complaints Department

Quilter
SUNDERLAND
SR43 4JP

Email: QFPcomplaints@quilter.com

Tel: [0808 171 2626](tel:08081712626)

You can find more information by visiting the Quilter Financial Planning website:

[Contact Quilter Financial Planning | Quilter](#)

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service (www.financial-ombudsman.org.uk)